



MONITORING VISIT REPORT SUMMARY

Submitted by:

Tolkun Mambetova, Programme Specialist

TOLKUN MAMBETOVA
PROGRAM SPECIALIST
GF UNDP

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Aida Karipova, M&E Specialist

AIDA KARIPOVA
HIV M&E SPECIALIST
GF/UNDP

Rita Makaeva, HSS Specialist

RITA MAKAEVA
HIV, HSS SPECIALIST
GF UNDP

Title of the event:

Monitoring visit to NGO “ZIAM21” (Talas city)

Dates: 31.05 – 01.06.2022

Purpose of visits:

- 1) Meeting with the staff for discussion of programme activities
- 2) Inventory of health products (Tolkun Mambetova)
- 3) Meeting with clients (Aida Karipova)
- 4) Verification of data (aida Karipova)

1) Meeting with the staff for discussion of programme activities

PLHIV component:

- There was a meeting with coordinator, “peer-to-peer” consultant and medical doctor from Talas AIDS Center.
- The coverage of PLHIV in the 1st quarter of 2022 was 65 PLHIV.
- Peer-to-peer consultant and medical doctor from Talas AIDS Center are working with PLHIV clients. They work as a mobile team and go to PLHIV clients who live in remote districts and meet with other clients too. They distribute condoms, information materials, provide consultations on adherence to ART, ART medications, conduct HIV rapid test for PAHIV (sex partners, children of PLHIV).
- Rita Makaeva, HSS Specialist, conducted on-job training for the staff on new activities and new indicators (based on issues raised during the SR meeting), working algorithm with AIDS Center, data collection, primary documentation, etc. within PLHIV component.

SW and PWID component:

- There was a meeting with coordinator and outreach workers. There are 1 outreach worker and 1 social worker for SWs and 1 social worker for PWID.
- Tolkun Mambetova, Programme Specialist, conducted on-job training for the staff on M&E Instructions for all components, primary documentation, etc.
- Primary documentations, diaries of outreach and social workers, HP logs, documents on HP accounting, working plans were checked.

- Indicators on coverage and HIV testing are achieved and will be also achieved for the 2nd quarter and 1st semester of 2022.
- Outreach work is conducted every day: for SWs - at SWs' living places, for PWID – on the streets for PWID from remote districts, in the office – for PWID from the city, around 4-5 SWs and 3-6 PWID are covered per day.
- The issue of HP from the warehouse is conducted every day in pieces.
- The distribution of HP for the clients: 1 condom and 3-4 syringes per week for each PWID or as per their needs, but not exceeding the standard of distribution; 3-4 condoms per week for each SW.
- HIV rapid testing is conducted in the office for the clients from Talas city, for the clients from other districts and regions - on the “fields”.
- Rapid tests are utilized once per month in Talas AIDS Center.
- PWID mostly inject self-made chemical solutions and rarely heroin.
- Coordinator conducts monitoring visits within outreach/field work of the staff, meets with clients and conducts interview using the questionnaire of UNDP/GF project.
- The organization has agreements with TB center and Department of probation.
- Within UNFPA project family doctor and gynecologist from FMC in Talas city may provide their services for clients for free.

2) *Inventory of health products*

During the inventory there were no discrepancies. The table of inventory is attached.

The following primary documents are used for accounting of HP: separate logs for condoms and lubricants, syringes, rapid tests and HP for testing, reports on internal inventory, acts of acceptances, acts of write-off, log on utilization of tests, logs on cleaning of warehouse. No specific comments on maintenance of these documents. The organization also uses 1C programme for warehouse and data is entered every day.

The organization has hygrometer in the warehouse and refrigerator, the temperature and humidity is fixed.

3) *Meeting with clients*

All clients were invited to the office of the organization. Within the M&E visit, there were not so many clients in all 3 groups. Employees of the organization noted that clients are not very willing to meet strangers due to the fact that the city is small, people know each other and do not want to be identified.

Meeting with PWID

ГУБО178, ЗИВИ168

PWID receive services from the organization for 2-5 years. The frequency of meetings with the outreach worker is 2-3 times a month. PWID clients reported receiving 12-16 syringes per month, alcohol wipes and 2-4 condoms. There are enough medical products, and the quality of the drugs dispensed satisfies consumers.

HIV testing is done once a year, somewhat more frequently if unsafe behavior has occurred.

Clients are knowledgeable about HIV transmission, STI and hepatitis symptoms, but know little about post-exposure prophylaxis (PEP) and pre-exposure prophylaxis (PrEP) window period. One of the clients did not understand the questions, so he had recently used the drug.

Methadone substitution therapy is not available in the region.

It is necessary to strengthen the information component of the work on the issues of STIs, PrEP and PEP.

Condoms are not used with regular sexual partners, as well as when drinking alcohol.

The interviewed PWID noted that the staff of the organization treats them with respect, confidentiality is observed in the provision of services, the staff of the organization responds flexibly to their needs, and also rated the work of the organization and staff as "5".

The police in the last few years does not detain.

Meeting with SWs

CATO275, TA3A279, CAAP278

There are no special places for providing sex services in Talas, all interviewed sex workers live in different places and work at home or go on call. All interviewed SWs noted that they meet with outreach workers 2-3 times a month and regularly receive condoms in the amount of 10-15 pieces, they are enough for a month, they can be bought if necessary. They need around 10-100 condoms per month.

2 interviewed SWs noted that condoms are not used with regular sexual partners. All SWs always try to use condoms.

All of them are regularly tested for HIV and knew their results (1-2 times a year). There were no problems with the police. Interviewed SWs spoke about some symptoms of STIs, named the most common STIs (syphilis, gonorrhea, HIV, human papillomavirus), spoke briefly about the symptoms of STIs and knew almost nothing about PrEP and PEP, the window period.

In addition, a volunteer who works as a taxi driver and provided access to new SWs was interviewed. Thanks to cooperation with a volunteer, the organization covered about 50 new SWs and identified 1 PLHIV. The volunteer noted that often sex services are provided by single women with children who are in a difficult life situation. Services are provided either at their home, or go with men to nature in the summer, in the winter to a rented apartment. Services are provided for drinking and pleasant pastime, food.

Interviewed SWs noted that the organization's staff treats them with respect, confidentiality is observed in the provision of services, the organization's employees respond flexibly to their needs, and also rated the work of the organization and staff at "5".

There is no problem with police.

Meeting with PLHIV

COKO279

The interviewed PLHIV knows all employees of the organization, meets with employees of the organization 2-3 times a month, receives regular advice on adherence, condoms. Timely tests for viral load and CD4. There is a 5-year-old child who also has HIV status. Both mother and child receive ART, according to the interviewee, the adherence is good, the viral load is undetectable.

She knows about the prevention of tuberculosis with isoniazid, but she herself has not taken it.

She has a regular sexual partner and always use condoms.

It was recommended to use the "HIV and Health" application, there is a need for legal advice on social benefits for a child due to disability.

The interviewed woman noted that the organization's employees treat her with respect, confidentiality is observed in the provision of services, and the organization's employees respond flexibly to her needs. The work of the organization and employees was rated at "5".

4) Data verification

Data verification results (between primary documentation and MIS database)

General coverage SW-195, MPS-195 (Talas city and Talas oblast).

Month	Primary documentation	Database / Aggregating document	Number of checked codes	% Coincidence of primary documentation and database	Notes
January	Outreach Worker diary	MIS Database	10	100%	-
February			10	100%	
March			10	100%	

Data verification was carried out in the presence of a database specialist Sheishenova G.

Data verification results (between primary documentation and MIS database)

General coverage PWID-95, MPS-95 (Talas city and Talas oblast).

Month	Primary documentation	Database / Aggregating document	Number of checked codes	% Coincidence of primary documentation and database	Notes
January	Outreach Worker diary	MIS Database	10	100%	-
February			10	100%	
March			10	100%	

Data verification was carried out in the presence of a database specialist Sheishenova G.

Data verification results (between primary documentation and MIS database)
General coverage PLHIV-65 (Talas city and Talas oblast).

Month	Primary documentation	Database / Aggregating document	Number of checked codes	% Coincidence of primary documentation and database	Notes
January	Outreach Worker diary	MIS Database	5	100%	-
February			5	100%	
March			5	100%	

Data verification was carried out in the presence of a database specialist Sheishenova G.

Recommendations for the organization:

- 1) To consider all recommendations on M&E Instructions on preparation of primary and reporting documentations (Coordinator).
- 2) To take measures to achieve indicators on all components for the 2nd quarter and the 1st semester of 2022 (Coordinator).
- 3) To conduct TB screening among the clients, who are tested on HIV by rapid testing using the form which will be sent by UNDP/GF project (Staff who conducts rapid testing).
- 4) To conduct interview on HIV infection risk assessment among SW and PWID using the form which will be sent by UNDP/GF project (Staff who conducts rapid testing).
- 5) The programme report on PLHIV component for the 2nd quarter and 1st semester should include new indicators as per Amendment to SR agreement (Coordinator).
- 6) To improve the quality of counseling for clients on PreP, PEP, HIV, STI and safe behavior (Outreach worker, M&E specialist).
- 7) To indicate all HP and drugs in pieces in HP table (Coordinator).
- 8) To conduct inventory of all HP each month even if there is no distribution from the warehouse (Coordinator).
- 9) To conduct data verification using the form and send it with programme report (Coordinator).

Recommendations for UNDP/GF Project:

- 1) To provide the forms on TB screening and HIV infection risk assessment.

Distribution:

- ✓ Inga Babicheva, Deputy Manager of UNDP/GF Project.

INGA BABICHEVA
HIV/TB COORDINATOR
DEPUTY PROGRAMME
MANAGER UNDP GF

